

NOTICE

Placement – Micron Semiconductor Technology India

Micron Technology, one of the world's largest semiconductor companies, announced plans to build a new assembly and test facility in Sanand, Gujarat. This new facility will enable assembly and test manufacturing for both DRAM and NAND products and address demand from domestic and international markets.

IT Field Service Technician Job Description Summary:

As a Field Service Person in Information Technology department is responsible for the sustaining of the field service operation by efficiently process outstanding requests and restore services to their operating state. For effective execution, a Field Service Engineer must constantly enhance on the knowledge related to computer systems, including hardware, software, and network. In addition, the engineer needs to be familiar with IT Collaboration tools and User Experience technology, as well as Corporate and Site policies or procedures while delivering highly satisfied customer service.

Job Description

- Front the Field Service shift operation by scheduling adequate shift staffing and ensure continuity by having effective pass down between shifts.
- Accountable for all system recovery in response to system monitoring, site walk or incident calls. Strict compliance to established documents, guidebooks, or runbooks, and follow through with subject experts on the document revision to maintain relevant.
- Guide the team in technical related activities, such as preparation, setup, testing and continuous improvement. Apart from achieving the objective within the agreed timeline, the ability to prioritize and divide the tasks among the team by utilizing the individual talent to minimize complexity is the key essence to teamwork success.
- Inspire the team by keeping a high level of customer service and computer literacy to a wide range of customers. Willing to listen and maintains open communication to understand any request or feedback while follow through on satisfaction survey upon delivery.
- Participates in activities or identifies opportunities to enhance own knowledge and skills. Willing to share knowledge gained and be mentor to members not within the same shift external.
- Always on the lookout for process improvement, motivates the team in collaboration effort with other team members to drive multiple wins.
- Be the master in housekeeping, ensure safety in workplace and discipline in inventory control.
- Participate in on-call 24/7 support rotations.

Additional Job Description

- Bachelor's degree in engineering or other related technical fields or equivalent experience is preferred.
- 0-2 years of experience and able to support Helpdesk/Field services in a related environment. A good understanding of the Micron manufacturing environment is a definite advantage.
- Proven ability to make sound decisions and able to work independently or as a team in handling multiple tasks.
- Self-motivated and able to motivate others toward achieving the department set goals.
- Willing to share knowledge and a good communicator in training peers and customers.

Eligibility Criteria:

BE/B Tech : Computer Science / Information Technology.
Academics Percentage: >=70% Through out.

Job Location : Sanand GIDC, Gujarat

The process will involve Written Test followed by Technical & HR interview Round.

Salary for Graduate Technician

Base Pay 436800

Variable Pay 30576

Discretionary Allowances 56000

Provident Fund Employer 26208

Total Salary 549584

- Free Transportation Pickup and Drop.
- Free Breakfast and Lunch
- Medical Insurance coverage of 500,000 INR with family coverage for TM + Spouse+3 dependent Children +2 Parents/Parent-in-law
 - Additional coverage of 500,000 towards COVID -19.
 - OPD coverage up to 15000
- Term Life & Accident Insurance: Sum insured of 20,00,000 INR.
- ESPP – Stock Purchase Plan at 15% discounted rate.
- Academic Advancement Program:

About Micron:

<https://in.micron.com/about/our-company/corporate-profile>

<https://www.youtube.com/watch?v=FdHoW97D-oE>

https://www.youtube.com/watch?v=Z_U87Dpl6Bo

Students interested may also revert to Mr.Shirshendu Dutta (shirshendu.dutta@raiuniversity.edu) Placement Coordinator, Rai School of Engineering and Mr. Jigar Pandya (jigar.pandya@raiuniversity.edu) by June 13, 2024.

**Rajesh Nair
Training & Placement
Corporate Resource Cell**